

V-400

Laser Engraving and Cutting System

Safety, Installation, Operation,
and Basic Maintenance Manual

Universal Laser Systems, Inc.

16008 North 81st Street
Scottsdale, AZ 85260 USA
Customer Support Department
Phone: 480-609-0297
Fax: 480-609-1203
Web Based Email Support: www.ulsinc.com

May 2001

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Introduction

We would like to thank you for purchasing the V-400 Laser Platform. Years of testing and refinements have made this unit the ultimate laser engraving and cutting system. With its small footprint design and industry standard 24" x 18" work area, the V-400 Laser Platform is now equipped with our unique "Rapid Reconfiguration Capability™". This gives the user the ability to exchange its "Quick Change Laser Cartridge™" with a lower or higher powered unit in minutes and without the use of tools. This feature, and many others make this unit truly the most flexible, easiest to use, and the most user serviceable piece of equipment in its class.

To begin with, we highly recommend that this entire manual be read before attempting to use the V-400 Laser Platform. The manual includes important information about safety, assembly, use, and maintenance. **We cannot emphasize the importance of reading this ENTIRE manual.**

How To Get Help

Step 1:

Determine exactly what the problem is. Refer to "Section 8 – Troubleshooting" for a possible solution.

Step 2:

Try to recreate the problem and write down the circumstances in which the problem occurred. Be prepared to describe all pertinent information about the computer being used with the laser cutting and engraving system such as software, operating system and computer type. Have the serial number of the laser system available. The serial number tag is located on the back of the machine in the lower right corner. There is a second serial tag located behind the front door on the right side when you open it.

Step 3:

Contact your local Sales Representative first to assist you in diagnosing the problem. If possible, call from a phone that is close to the laser engraving system so that the system can be operated while talking to our representative.

Step 4:

If your local Sales Representative is unavailable, contact our Customer Service Department at:

Universal Laser Systems, Inc.
Technical Support/Parts Department
16008 North 81st Street
Scottsdale, AZ 85260
Phone: 480-609-0297
Fax: 480-609-1203
Email: service@ulsinc.com
M-F 7am – 5pm Arizona Time

Table of Contents

SECTION 1 - Safety

Description of Appropriate Use	1-1
General Safety	1-1
Laser Safety	1-2
Safety Labels	1-3
EU Compliance (CE).....	1-6
FCC Compliance.....	1-7

SECTION 2 - Installation

Operating Environment	2-1
Electrical Requirements	2-2
Exhaust Requirements.....	2-3
Cart Assembly.....	2-5
Laser Cartridge Installation	2-7
Laser Cooling Requirements	2-9
Computer Requirements	2-9
Software Suggestions	2-9
Font Requirements.....	2-10
Making the Connections.....	2-10
Problem Prevention.....	2-12
Computer Controlling the Laser System	2-12

SECTION 3 - System Operation

How it Works	3-1
The Control Panel	3-3
The Menu System	3-7
Menu Descriptions	3-9
Focusing the Laser Beam	3-21

SECTION 4 - Running the System Step by Step

Powering Up.....	4-1
Loading and Positioning the Material.....	4-1
Focusing.....	4-2
Creating the Graphic.....	4-3

Setting the Drivers Properties	4-3
Downloading the File.....	4-3
Starting the Engraving Process	4-4
Material Removing and Reloading	4-5

SECTION 5 - Options & Accessories

3D Effects.....	5-1
Rotary Fixture.....	5-5
Cutting Table.....	5-6
Air Assist System	5-7
Air Assist Compressor.....	5-7
Focus Lens Kits.....	5-8

SECTION 6 - Sample Materials

Safety	6-1
Materials.....	6-1
Acrylic - Cast and Extruded	6-4
Acrylic - Mirrored	6-6
Anodized Aluminum	6-8
Brass - Painted.....	6-9
Corian / Avonite / Fountainhead	6-10
Cork.....	6-11
Delrin (Seal Press).....	6-12
Glass / Crystal.....	6-13
Leather	6-14
Marble	6-15
Mat Board.....	6-16
Melamine.....	6-17
Melamine - Photo / Clipart Engraving	6-18
Plastic - Engravers Microsurfaced	6-19
Rubber Stamps	6-20
Sign Vinyl	6-21
Wood / Wood Inlay.....	6-22

SECTION 7 - Maintenance

Suggested Cleaning and Maintenance Supplies	7-1
System Cleaning	7-3
Optics Cleaning	7-3
AUTOFOCUS Sensor and Reflector.....	7-6
Adjustments and Lubrication.....	7-7
Electronic Upgrading.....	7-7
Fuse Replacement.....	7-7
Battery Replacement.....	7-7
Cooling Fan Filter(s).....	7-8
Maintenance Schedule.....	7-8

SECTION 8 - Troubleshooting

Engraving Quality.....	8-1
Operational.....	8-4

Appendices

Warranty.....	A
Specifications	B
Using DOS Based Programs	C
Using Macintosh Computers.....	D
Serial Cable Requirements	E
How To Get Help.....	F